

# Privacy Protection Policy

May 31, 2024

## ■ Application

The following privacy protection policy applies to the protection of your personal data collection, use, and security conducted on our company's website and mobile software applications, excluding on websites connected through our company's website and mobile software applications. As your activities are conducted on these connected websites, the protection for personal data is subject to the privacy protection policy of each connected website.

## ■ Regarding Personal Data Collection

The website and mobile software applications of our company do not collect any personal identification data through simple browsing or downloading, except for collecting system-generated information as necessary to use the website and applications (such as cookie information necessary to use the website and applications). Our company collects your personal data for the purpose of confirming your user identity on our company's website, mobile software applications, or customer service hotlines, and to provide you with the following services, when necessary, you will be asked to provide relevant information:

### 1. Comments or stock affairs inquiry email services

If you use the comment or stock affairs inquiry email services on our company's website via your email account, you are required to provide information including but not limited to your name, email address, and system-generated records (including IP address and usage time) as the basis for our company to reply to you.

### 2. Email newsletter subscription

When you subscribe to our company's email newsletter, your registered email address and the retention of system-generated records is

necessary for sending the newsletter on a regular basis.

### 3. Use of mobile software applications

When our mobile software applications are in use, your ID, tax ID number, account, and the retention of system-generated records and other related data are required for registration and identification, to enable you to execute related rights and to keep track of your related activities for retention of proof.

### 4. Others

Please be advised that other websites connected through our company's website and mobile software applications may also collect your own personal data. Regarding the personal data provided on your own initiative, these connected websites have their own privacy policies, and their data collection is not subject to our company's privacy protection policy; therefore, our company is not held legally accountable.

You are free to choose to fill in your personal data (except where required by law). If the data provided is insufficient or incorrect, it will affect the provision of relevant services.

## ■ Regarding Use of Personal Data

The website and mobile software applications of our company never sell, trade, or lease any of your personal data to other groups, individuals, or private companies except in the following circumstances:

1. Cooperation with legal investigation of a judicial unit.
2. Cooperation with a relevant authority in investigation or use as required by its statutory duties.
3. On the basis of belief in good faith that disclosure of your personal data is required by law.
4. Online activities and surveys: Your name, ID number, tax ID number, account, phone number, email address, and address collected through our company's website and mobile software applications are used only for identification for event results, notifications, and analyses. Other

data are used only for service analysis or academic research purposes. However, the cookies necessary for the website and applications will not be used for service analysis or academic research purposes. Unless under the consent of the user, our company will not use any data for other purposes.

## ■ Data Security Protection Measures

Our company takes strict measures to protect the security of your personal data. To protect personal data, we have fully implemented the Taiwan Personal Information Protection and Administration System (TPIPAS) and the Cross Border Privacy Rules (CBPR) system. To keep data secure, we have also fully implemented the ISO/IEC 27001 information security management standard. (Details of our relevant information security policies can be found at <https://web.tdcc.com.tw/pdf/others/a339.pdf>) Our company has passed verification of each of these by third-party verification organizations. We have strictly established management and control systems in accordance with domestic and international standards to protect the security of your data.

## ■ Security Reminder

In addition to strictly protecting the security of your personal data, our company also requires you to properly manage your account, password, and any personal data. Please avoid providing such data to others, and be sure to log out after logging in. If you are sharing a computer with others or using a public computer, be sure to close the browser window after logging out to prevent others from mistakenly accessing your personal data or mail. If you provide your personal data to others to know or use, it may create a risk of personal data leakage, for which you are solely responsible.

## ■ Exercise of Personal Data Rights

You may make written inquiries/requests to our company to review/request

a copy of the personal data that you have provided to our company, to request to supplement or correct the personal data after giving appropriate explanations, or to request our company to stop collecting, processing, or using the personal data, or to delete the personal data. Forms to make such requests are available at the counter of our company's Equity Services department (address: 2F, No. 365, Fuxing N. Rd., Songshan Dist., Taipei; Tel: (02) 2719-5805 ext. 411). Related information is available from our company's website (<https://smart.tdcc.com.tw/pdf/others/a341.pdf>).

You are free to choose whether to provide relevant personal data. However, if you refuse to provide relevant personal data, our company will be unable to carry out necessary administrative processing, which will affect your rights and interests.

#### ■ Use of Cookies

Except for the cookie data necessary to use the website and applications, our company will not collect additional cookie data from you for other purposes (such as to analyze user behavior).

#### ■ Privacy Protection Amendment

With rapid technology development, our company will modify the offered privacy protection policy statement as needed to execute and protect your privacy rights and Internet security. Upon completion of related policy amendment, it will be published on our company's website and mobile software applications at the earliest possible time as a reminder.

#### ■ Privacy Protection Policy Inquiry

If you have any questions about our company's privacy protection policy, please contact us through our online message board (<https://www.tdcc.com.tw/portal/en/feedback/form>) or by phone (02-2719-5805).